



While our goal is to keep our patients, visitors, and staff safe from exposure, we also recognize that patients' families play a huge role in the healing process for our patients. We are asking all visitors to adhere to the following guidelines when coming to any Mon Health facility:

General Visitation Guidelines

- Visitation hours: 8:00 AM - 7:00 PM
- All visitors/support person **must wear a surgical/procedural mask** at all times and will be screened upon entering the facility.
- If screening is positive, visitation is not permitted.
- Visitors must be age 18 or older; younger visitors may be allowed entrance based on the care area visited, condition of patient, and with adherence to masking criteria.
- Members of the clergy may visit inpatient and surgical patients. Clergy visits are in addition to other types of visitors. Clergy must comply with visiting hours and safety standards. Exceptions to visiting hours will be made for emergencies and end of life circumstances.
- When waiting room reaches a point where physical distancing cannot be met, the following will occur:
 - Adult Patients: Visitors with adult patients will be asked to wait outside or in their vehicle unless the patient requires the visitor to assist with maintaining safety (Ex: deaf/blind patients, low mental capacity, significant mobility limitations).
 - Pediatric Patients: In cases where a pediatric patients has two visitors, one visitor will be asked to wait outside in their vehicle.

Adult Inpatient

- Approved visitors for inpatient locations will be confirmed at the Welcome Desk.
- Adult inpatients who are admitted to a Mon Health facility may have two support persons at a time during visiting hours.

Surgical/Procedural Visitation

- Two support persons with adult and pediatric surgical/procedural patients may wait in designated waiting area until capacity is reached.



COVID-19 Positive Patients Still in Isolation/Patients Suspected of Being COVID-19 Positive

- Approved visitors for inpatient locations will be confirmed at the Welcome Desk.
- Additional accommodations will be coordinated to support family presence during end-of-life circumstances as warranted pursuant to West Virginia House Bill 2368.
- Visitors are to adhere to personal protective equipment (PPE) protocols, stay in the room at all times, and not travel to common areas.
- Exceptions to visitation will be made based on patient condition and on a case-by-case basis by the department leader and/or house supervisor.

Labor & Delivery and Mother Baby Unit Visitation

- Labor & Delivery and postpartum patients who are admitted to a Mon Health facility may have two designated support persons in labor, delivery, and for the duration of the mother's hospital stay.
- All visitors will be required to adhere to strict mask wearing after being screened upon entry to the facility.

Emergency Department Visitation

- Emergency Department patients may have two support persons accompany them into the facility/room if necessary, to facilitate the visit. Nursing may limit visitation based on patient condition.
- Visitors are only permitted in the waiting room if space allows for social distancing.

Outpatient Testing, Physician Offices, and Clinics Visitation

- We encourage patients to attend their appointment alone if possible. If a patient requires a support person to assist with maintaining safety, the restrictions are as follows:
 - Adult Patient: One visitor may accompany patient and remain in room during visit.
 - Pediatric Patient: Patients are allowed two visitors.
 - Obstetric Patient: Allowed one visitor per patient.
- *Some additional restrictions may be executed in outpatient areas such as Infusion due to the sensitive nature of treatments and patient's condition; any additional instructions will be provided in these care areas.*

**A Support Person is anyone who is needed to assist the patient with ambulation and/or assisting the patient with communication with the care team by providing medical history and/or creation of the plan of care.*