



While our goal is to keep our patients, visitors, and staff safe from exposure, we also recognize that patients' families play a huge role in the healing process for our patients. We are asking all visitors to adhere to the following guidelines when coming to any Mon Health facility:

General Visitation Guidelines

- Visitation hours: 8:00 AM - 7:00 PM
- All visitors should arrive wearing a mask and continue to wear during their entire stay.
- Visitors will be screened at the entrance using CDC recommended questions.
- All visitors should apply hand sanitizer upon entry and departure from patient rooms and the facility.
- Visitors must be age 18 or older; younger visitors may be allowed entrance based on the care area visited, condition of patient, and with adherence to masking criteria.
- A Support person when needed will be allowed with one additional visitor.
- Compassionate care considerations and exceptions may be made on a case-by-case basis.**

Adult Inpatient and Surgery/Procedural Visitation

- Adult inpatients who are admitted to a Mon Health facility may have two visitors per day during visiting hours. Additional visitors may rotate to accommodate all visitors and will be noted on the Exceptions List.**
- Individuals accompanying surgery patients will be directed by surgical/procedural staff regarding where to wait for updates after the procedure and may have two visitors. Any additional visitors may be added to the Exceptions list: i.e. visiting patient prior to going to surgery.
- Additional visitation may be allowed in consideration for end of life. Visitation for End of Life does not require that a patient is on comfort care measures or has a DNR order.
- On a case by case basis, additional visitation outside normal visiting hours including overnight stays as appropriate and applicable may be allowed when the patient's condition may necessitate such a request.
- Members of the clergy may visit inpatient and surgical patients. Clergy visits are in addition to other types of visitors. Clergy must comply with visiting hours and safety standards. Exceptions to visiting hours will be made for emergencies.
- **COVID-19 Positive Patients Still on Isolation/Patients Suspected of Being COVID-19 Positive:**
 - Visitation will be allowed on the fifth day of the patient's hospital stay.
 - One (1) visitor per patient per day for maximum of one (1) hour visit duration anytime during the visitation hours of 12N-6PM. No switch out allowed.
 - Visitors must check in at the Nurses Station first prior to entering a patient's room. A member of the nursing staff will provide instructions on PPE and other proper hygiene procedures.
 - No eating, drinking, or use of the bathroom in the patient's room is allowed.
 - The clinical team caring for the patient will monitor the visit and reasonably determine any exceptions to the duration of the visit depending on circumstances affecting the visitation.
 - Visitors should restrict their movement within the facility and avoid going to other locations in the facility.
 - Visitors should not be present during aerosol generating procedures or respiratory specimen collection.



Labor & Delivery and Mother Baby Unit Visitation

- Labor & Delivery and postpartum patients who are admitted to a Mon Health facility may have one designated support person in labor, delivery, and for the duration of the mother's hospital stay.
- One additional adult visitor will be allowed during labor.
- One adult and the siblings of the new baby will be permitted to visit during hospital visiting hours during the postpartum period. To minimize potential exposures, we ask that the additional adult be limited to 1 per day.
- All visitors over the age of 2 will be required to adhere to strict mask wearing after being screened upon entry to the facility, and remain with a responsible adult visitor.

Emergency Department Visitation

- Emergency Department patients may have two people accompany them into the facility/room if necessary, to facilitate the visit.
- Additional visitors may rotate in to see the patient.
 - Additional waiting areas are located throughout the hospital if needed.
 - In facilities with smaller and/or curtained rooms, visitors may be asked to rotate during treatment/consultation with medical staff to ensure privacy for all patients.

Outpatient Testing, Physician Offices and Clinics Visitation

- If patients plan to bring a support person, they must pick someone who is not showing symptoms (fever, cough, or shortness of breath) and who has not had close contact with someone diagnosed with COVID-19. Support persons must pass a registration check-in screening.
- Support persons must be over 18 years old.
- If needed, an additional visitor (who has passed screening) may accompany the patient with the support person.
- *Some additional restrictions may be executed in outpatient areas such as Infusion due to the sensitive nature of treatments and patient's condition; any additional instructions will be provided in these care areas.*

***Exceptions to visitation hours may be made based on patient condition and will be evaluated by the department leader and/or Nursing Supervisor.*

****A Support Person is anyone who is needed to assist the patient with ambulation and/or assisting the patient with communication with the care team by providing medical history and/or creation of the plan of care.*