



TO THOSE WE SERVE:

For nearly 100 years, Mon Health has been the region’s premier community hospital system of choice. We have stood with you through the good and bad times, never wavering in our commitment. We are the friends and neighbors you grew up with delivering the highest quality healthcare close to home, and will continue to be. As healthcare professionals, we know an event like COVID-19 can create anxiety and disruption for you and your family. **We are prepared and here to help.** Together, we will get through this Coronavirus threat and do our part to help the community recover and thrive.

To meet this pandemic head-on, we’ve taken some short-term steps that allow us to focus our efforts on flattening the virus curve and caring for those affected:

ELECTIVE SURGERIES

Working with our physicians and under an executive order by Governor Jim Justice, we’ve delayed elective surgeries in April and May to increase our hospital capacity for Coronavirus patients. As the infection curve flattens, you will hear directly from your physician or our Mon Health team members about rescheduling your appointment.

EXPECTANT MOTHERS

Prenatal physician visits and hospital deliveries are continuing as scheduled. Some non-essential prenatal physician visits (those that do not require exams, lab work or procedures) are being curtailed or prioritized as a telemedicine visit coordinated by your physician. For in-hospital deliveries, we have isolated internal and external access to our Family Birth Center, and we are screening patients at entry. All delivery team staff are screened and follow all recommended safety protocols. We know this is a very exciting time in your life and will be there for you every step of the way to ensure both you and your baby’s safety.

TELEHEALTH

Effective March 27, we’ve increased access and staffing in our telehealth services for patients who are sick, who are experiencing minor medical conditions or who have follow-up appointments. These virtual visits can be done from the comfort of your home through teleconferencing, and do not require you to travel. Virtual video telemedicine visits are available for Primary Care, Psychiatry, Behavioral Health, Urology, Neurology, Obstetrics & Gynecology, Cardiology, Dermatology, Pediatrics, Infectious Disease and Oncology. Services are available at clinic locations across Morgantown, Fairmont, Kingwood, Grafton and Weston. Appointments will be available during regular clinic hours, Monday through Friday, and at Mon Health Wedgewood Primary Care locations on Saturdays and Sundays. For more information, please visit MonHealth.com/Virtual.

Mon Health is waiving all patient fees for telehealth services during the COVID-19 pandemic, including deductibles and co-payments.

DRIVE-THROUGH COVID-19 TESTING

The Centers for Disease Control and Prevention recommends that you not go directly to a clinic, urgent care or emergency department if you are experiencing fever, respiratory symptoms and cough. Mon Health System has five locations offering patients the ability to be tested for COVID-19 in the convenience of their vehicles. To qualify for testing, patients must pre-screen and pre-register. For additional information on testing locations and hours of availability, please visit MonHealth.com/Coronavirus.

To qualify for testing, call the community location nearest to you for pre-screening:

Testing Location	To pre-screen, call:
MHMC SurgiCare South entrance, Morgantown	(304) 285-3798
Kingwood Elementary School, Kingwood	(304) 329-7285
Market Place Mall, Weston	(304) 517-1584
Grafton High School, Grafton	(304) 265-0400
Mon Health Primary Care, Fairmont	(304) 285-3798

